

**PRIVATE SECURITY INDUSTRY  
REGULATORY AUTHORITY  
PRIVATE BAG X817  
PRETORIA  
0001**



**PSiRA**  
Private Security Industry Regulatory Authority

**Private Security Industry  
Regulatory Authority (PSiRA)**

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## **Media Release**

## **for immediate release**

World Consumer Rights Day will be celebrated on the 15<sup>th</sup> March 2014 and the Private Security Regulatory Authority (PSiRA), a body tasked with the statutory obligation to protect constitutional rights of all people to life, safety and dignity through effective promotion and regulation of the private security industry will use the occasion to educate consumers of private security services about their rights.

A lot of consumers use the services of the private security companies to protect their homes, valuable and businesses for that matter. It is therefore critical for all consumers of private security services to ensure at all times that they are dealing with registered services providers. All private security businesses and security officers are required by law to register with PSiRA before they can engage in or provide any private security services to consumers.

According to the e Code of Conduct PSiRA is obliged to promote and protect the rights of the consumer through effective regulation of the private security industry. Therefore in order to benefit from the consumer protection offered by PSiRA, citizens are encouraged to make sure that they ask the pertinent questions when contracting private security services.

- (a) Is the security business registered with the Private Security Industry Regulatory Authority (a registration certificates to this effect must be made available on request)?
- (b) Are all employees deployed to render a security services are registered with the authority (registration certificates to this effect must be made available on request).
- (c) Are all security officers deployed to provide a security service in possession of PSiRA certificates with the relevant grades?
- (d) Are all the security officers deployed to provide a security service, paid at least a minimum statutory wage applicable in terms of the Sectoral Determination 6 of the

private security industry issued by the Minister of Labour (copies of pay slips of security officers that would be or are deployed must be or are deployed must be made available on request)?

- (e) Does the security business guarantee that all the security officers deployed on your premises will adhere to the statutory code of conduct applicable to all security service providers?
- (f) Does the security business guarantee that its security officers are specifically trained for the task that they have been allocated to do?

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**Issued by the Private Security Industry Regulatory Authority**

*The Private Security Industry Regulatory Authority was established in 2002 in terms of section 2 of the Private Security Industry Regulation Act (56 of 2001)(PSiRA). The strategic mandate of PSiRA originates from this Act and regulations issued in terms of the Act.*

*PSiRA's primary object is to regulate the private security industry and to exercise effective control over the practice of the occupation of security service provider in the public and national interest, as well as the interest of the private security industry itself.*