



INDUSTRY CIRCULAR & PUBLIC NOTICE

TO: ALL SECURITY SERVICE PROVIDERS

FROM: OFFICE OF THE DIRECTOR

SUBJECT: RELAXED BUSINESS CONDITIONS FOR LEVEL 1 ALERT

DATE: 25 SEPTEMBER 2020

PURPOSE

To provide leadership and guidelines concerning Alert Level 1 in line with the Disaster Management directives and their impact on the private security industry.

BACKGROUND

Post the Presidential announcement that the country would move to Alert Level 1, the Authority wants to provide direction on what would change. The reduced Alert Level 2 essentially means that there are now some reduced restrictions for businesses and ordinary citizens.

INTERVENTIONS

Supported by Alert Level 1 announcement by Government, PSiRA Management has resolved on the following measures to increase PSiRA services to the private security industry and public:

i) Services at PSiRA customer service outlets

- PSiRA's entire staff complement is back on duty to ensure all PSiRA related services;
-

- As prescribed in Section 55(1) of the Disaster Management Regulations, all persons who wish to access PSiRA offices must wear face masks and adhere to all health protocols and social distancing measures which have been put in place by the Authority; For your convenience, bulk renewals are still welcomed. However, please ensure that PSiRA receives payment for these and/or course reports prior to submission. For further information on the process to follow, please visit our website at www.psiira.co.za; and
- All certificates that have expired during the lockdown should be renewed as soon as possible, at least before 31 December 2020.

ii) Online bookings

- Directors/Owners of businesses who wish to apply for registrations/renewals or accreditations of training centers no longer need to make an online booking under Level 2, and arrangements can be made directly with the respective office to submit applications as well as submitting course reports (training).
- All Security Officers' visits to PSiRA offices will still be subject to online bookings, either via PSiRA App, its Website or through PSiRA Call Centre.

Capacity of online bookings per day and per branch will be increased and limited to 3 months. This will allow Security Officers whom the App had given much later appointment dates to be accommodated sooner instead.

- The Authority is currently finalizing the online renewal system in line with its digital transformation. The industry shall be informed in due course.

iii) Training Centres- Distance Learning

- Effective from 25 September 2020, all training service providers are granted permission to resume day classes and to sit for assessment up to a maximum of 20 learners per session. However, they must also observe the COVID-19 Occupational Health and Safety Measures in Workplaces COVID-19 (C19 OHS), 2020 issued by the Minister of Employment and Labour, in order to ensure social distancing.
- Consistent with Regulation 10(8) of the National Disaster Regulations as well as the General Safety Regulations published under the OHSA, a training centre should prohibit any person posing COVID-19 health risk from entering its premises.

iv) Payments and Letters of Good Standing

- Our Finance and Accounts officials will still be able to assist with receipt, expedited allocation and confirmation of electronic payments.

- Please contact your Key Accounts Consultant at PSiRA when requesting a Letter of Good Standing, otherwise please phone PSiRA Call Centre for assistance.
- Request for employee updates (terminations and engagements). Businesses should also use our online system to update terminations and engagements;

v) Law Enforcement

- Compliance inspections and Law Enforcement operations are continuing nationwide.
- It is imperative for every Security Service Provider to comply with the prescripts of the Private Security Industry Regulation Act 56 of 2001 and the industry's Code of Conduct.

To this end, on behalf of Management of PSiRA, it is with humility and joy to inform you that the Auditor-General has just pronounced a Clean Audit on the Authority, for the second Financial Year in a row. This huge achievement confirms could not have been possible without your continuous support and annual fees.

Yours faithfully,



Manabela Sam Chauke

Director