



**BRIEFING SESSION HELD ON THE 7 OCTOBER 2015 AT 10:00**

**FOR**

**APPOINTMENT OF THE SERVICE PROVIDER TO SUPPLY AND  
IMPLEMENT THE ERP SOLUTION FOR PRIVATE SECURITY INDUSTRY  
REGULATORY AUTHORITY**

**Question 1. Are you going to integrate or replace as some of the ERP system comes build in with all modules?**

- We prefer to integrate however, if it's included as part of the package, the business may choose to replace.

**Question 2. Which systems are you integrating?**

- SAGE Pastel Evolution
- SAGE VIP, ESS, HR
- iQual
- Draftworxs
- External Stakeholders
  - Home Affairs Fingerprints Verification System

**Question 3. The Hardware spec, do we need to price the specification?**

- Yes, only choose between HP, IBM and Dell servers

**Question 4. Does PSIRA plans to move to cloud technology?**

- No

**Question 5. Number of users: Do they include internally and externally. If note, how many external users do you have?**

- Only internal were indicated on the TOR however currently 15 External users (State Security Agency) have viewing access to the system.

**Question 6. Breakdown of users out of the 220**

Departments	Approximate users
CRM - Registration	10
Law Enforcement	65
Legal	15
Finance	15
Debtors	12
Training	10
IT	7
Call Centre	10
SCM	6
Branches	70

**Question 7. Do we need to include the network infrastructure?**

- No

**Question 8. What is geomapping and how many users will be suing it.**

- It is a web and mobile interactive mapping platform that maps locations based on the information transmitted by the mobile devices. It is a visual representation of the geographical location of areas you visited using a satellite technology.

**Question 9. What is the maximum timelines to implement the system**

- Maximum period of 24 months

**Question 10. Will the implementation plan be in phases or big bang?**

- May be phased in 3 phases.

**Question 11. Do we include the document management system and who will be responsible for uploading the current documents into the system?**

- Yes, include it and psira will be responsible for the uploading of the documents into the system.

**Question 12. Timelines for the decision after the closing date?**

- We expect the contract to be finalised by the end of the year, 2015

**Question 13. Do we have a specific product that we need to procure?**

- No, we want the system that will accommodate PSIRA's requirements.