



INDUSTRY CIRCULAR

TO : ALL SECURITY SERVICE PROVIDERS

FROM : STEFAN BADENHORST
COO

DATE : 08 DECEMBER 2020

SUBJECT : SHORTAGE OF PSiRA CERTIFICATES

The Private Security Industry Regulatory Authority is currently experiencing a shortage of individual PSiRA security officer certificates at most of our branches. The Authority is reliant on a single source supplier for its certificate stock due to the intricate security features which are built into the PSiRA certificate, but unfortunately the supplier informed the Authority that due to operational challenges which emanated from, *inter alia*, the COVID-19 pandemic, they are unable to supply the Authority with stock until January 2021. This does not affect security business certificates as we were able to secure some stock from our supplier.

The unavailability of security officer certificates at our branches will impact the renewal of individual certificates, and we request all security service providers to be mindful of this shortage. However, in the absence of certificates, we have put temporary processes in place to continue delivering registration and renewal of certificate services at all our offices.

An official PSiRA letter, which is valid for 6 months and is date stamped and signed by an official of PSiRA, will be issued to each individual security officer visiting our offices, confirming that the security officer did indeed visit a PSiRA branch to renew their respective PSiRA certificate.

Delivery of new PSiRA certificates are expected in January 2021 and all security officers who renewed their certificates and were issued the above-mentioned letter, will be notified and arrangements made to receive their certificate.

We regret any inconvenience and trust that the industry circular clarifies the temporary unavailability of certificates. The processes put in place will however ensure business continuity and all security service providers are encouraged to honour their bookings made on our online platform(s) as registration and renewal services will continue at all our offices.

Yours faithfully

CS Badenhorst

Stefan Badenhorst

Chief Operations Officer