
REFERENCE: NON-DISCLOSURE OF SECURITY OFFICERS ON THE PSIRA DATABASE CONTACT PERSON: Mr S MANAMELA

10 April 2024

INDUSTRY CIRCULAR NO 02/2024

TO: ALL SECURITY SERVICE PROVIDERS AND EMPLOYERS OF IN-HOUSE SECURITY OFFICERS

FROM: OFFICE OF THE DIRECTOR - PSiRA

SUBJECT: NON-DISCLOSURE OF SECURITY OFFICERS EMPLOYED BY THE SECURITY SERVICE PROVIDERS (BUSINESS) AND EMPLOYERS OF IN-HOUSE SECURITY OFFICERS TO THE AUTHORITY AND DEPLOYMENT OF UNREGISTERED SECURITY PERSONNEL

1. The Authority has, with great concern realised that certain unscrupulous security service providers and employers of in-house security officers are deliberately not adhering to this legislative provision by not disclosing security officers employed by them. This is in contravention of Private Security Industry Regulation Act, 2001 (Act 56 of 2001) hereinafter, referred to as "the Act".
2. Additionally, there have been a growing trend of unregistered security officers being deployed on sites, contrary to the provisions of section 20(1) of the Act. This poses a significant security threat to the public.
3. In terms of the provisions in Regulation 8 (Private Security Industry Regulations, 2002) the Authority requires all security service providers (businesses) and employers of the in-house security officers to update their records in respect of "intakes" and "dismissals" of employees (security officers) within a period of ten (10) days from the date of change.

4. Regulation 8(4) further makes provision that any service provider that contravenes this provision is guilty of an offence and on conviction liable to a fine or to imprisonment for a period not exceeding 6 months.
5. In terms of code of conduct rule 5(1) A security service provider must comply with the provisions of the Act and with all other legal provisions and obligations, whether they are based on, or form part of common law, or statutory law. A security service provider who has been found guilty of improper conduct in terms of the procedures contemplated in regulation 29, is subject to the following penalties -
 - (a) a warning or a reprimand;
 - (b) suspension of registration as security service provider for a period not exceeding 6 months;
 - (c) withdrawal of registration as security service provider;
 - (d) a fine not exceeding R1 000 000,00 which is payable to the Authority;
 - (e) publication of appropriate details of the conviction of improper conduct and any penalty imposed; or
 - (f) any combination of the above.
6. The employers of in-house security officers must comply with the general and specific obligations of the employers of in-house security officers as contemplated in Chapter 4 and Chapter 5 - regulation 22, read with regulation 23, and regulation 26 read with regulation 27 (the penal provisions corresponding to paragraph 5 above).
7. The Authority has also launched and implemented a program whereby security officers found to be employed, but not disclosed or linked to a specific security service provider (employer), will, upon verification of employment with the business concerned, be linked/ uploaded to the said service provider by the Authority on the ePSiRA digital database.
8. The Authority would, however, like to issue a stern warning to those security service providers who intentionally fail to report to the Authority, and link/ upload security officers employed by them.

9. The Authority will deal with any security service provider that contravenes the above-mentioned legislative requirements to the fullest extent of the law including its penal provision as outlined above.

Yours faithfully,



Manabela Chauke

Director Private Security Industry Regulatory Authority (PSiRA)