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## **INDUSTRY CIRCULAR NO 06/23**

**TO: ALL SECURITY SERVICE PROVIDERS**

**FROM: ISAAC RALIOMA – ACTING COO**

**DATE: 23 May 2023**

**SUBJECT: e-PSiRA – ONLINE SERVICES**

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Dear Valuable Stakeholder,

The Private Security Industry Regulatory Authority has made great strides in the introduction of the digital services platform. The new online system has been instrumental in creating efficiencies to the service delivery. PSiRA is grateful of all the stakeholders who are making use of this platform and further encourages those who are not utilising it to do so.

For the purpose of identity, the new online system is referred to as “**e-PSiRA**”. This name “e-PSiRA”, will be used for branding and marketing purposes of the system. Services on the e-PSiRA platform will stay the same but provides an opportunity for PSiRA to expand its service offering in future which will assist new entrants into the industry and those that are already making use of the system.

Security officers and Security businesses are encouraged to use the e-PSiRA platform to access and receive our services instantly, by clicking on the icon below on the PSiRA website.

**e-PSiRA**

**Current services offered on e-PSiRA:**

<b>Security business</b>	<b>Security Officer</b>	<b>Instructor</b>	<b>Training Centre</b>
Registration	Registration	Instructor 1 <sup>st</sup> Applications	Accreditation
Renewal	Certificate renewal	Instructor Upgrades	Linking of Instructors
Monthly fee payment	Upgrade /RPL	Instructor/Facilitator (RPL)	Upgrades
Open branches	Address change		Relocation
Change address details	Name change		Uploading Course Reports
Terminations and engagement			
Letter of good standing			
Change of business profile			

For further inquiries please contact 086 133 3850 or email [digitalsupport@psira.co.za](mailto:digitalsupport@psira.co.za)

Yours faithfully,



**Isaac Ralioma**  
**Acting COO**