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INDUSTRY COMMUNICATION: NOTICE TO CONSUMERS AND SECURITY SERVICE PROVIDERS VERIFICATION OF PSiRA COMPLIANCE DOCUMENTS

The Private Security Industry Regulatory Authority (PSiRA) has become aware of instances where suspected fraudulent, altered or irregular **Letters of Good Standing and other compliance-related documents** may have been submitted by security service providers as part of tender and procurement processes.

PSiRA is concerned that such practices may expose consumers of private security services, including municipalities, government departments, state entities, businesses and other institutions, to the risk of appointing security service providers whose regulatory and compliance status has not been properly verified.

Consumers of private security services are therefore strongly advised not to rely solely on compliance documents submitted by bidders or prospective service providers.

Before awarding a tender, appointing a security service provider or entering into a contract for private security services, consumers are urged to:

1. Verify the authenticity and validity of every Letter of Good Standing and other PSiRA compliance documentation directly with PSiRA.
2. Confirm that the security business is duly registered with PSiRA and remains compliant with applicable regulatory requirements.
3. Verify the registration and compliance status of the directors or members of the security business, where applicable.
4. Ensure that all security officers intended for deployment are appropriately registered with PSiRA and meet the applicable regulatory requirements for the services to be rendered.
5. Refrain from appointing or contracting any security service provider whose registration or compliance status cannot be independently verified.
6. Report any suspected fraudulent, altered or irregular PSiRA documentation to the Authority for investigation.

By Management