

## Private Security Industry Regulatory Authority

420 Witch-Hazel Avenue, Block B Eco Glades 2 Office Park Highveld Ext 10

Tel. 086 10 (PSiRA) 77472 Int. +27 12 337 5500

Fax no.: 086 242 7180 / 086 246 7750

Email: info@psira.co.za Website: www.psira.co.za

## **INDUSTRY CIRCULAR**

## Rectification of erroneous SMSes regarding outstanding Balance for July 2016

On Tuesday, 26 July 2016 PSiRA sent out the monthly billing statements as well as accompanying sms'es showing outstanding balance. However, we noted that there was a system error with sms'es as the outstanding balances that were reflected were not matching the billing statements.

The Authority hereby retract the sms'es sent on 26 July 2016 which detailed the balance statements for private security service providers. Service providers are requested to pay the balances as reflected on their monthly statements.

We apologise for any inconvenience caused, our team will ensure any recurrence of such error is eliminated.

Your co-operation will be highly appreciated.

Ms Mmatlou Sebagodi

**Deputy Director: Finance and Administration** 

26 July 2016